



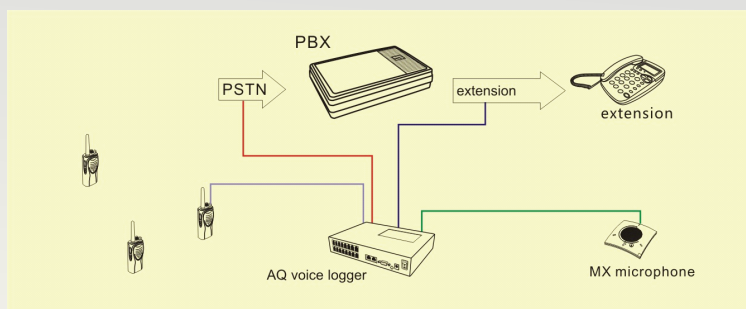
- Fully Standalone
- 4/8 Ports
- 5" HD Touch Screen
- Announcement & Answer

AQ4 | AQ8

### PBX SMDR Integration

- Extension number is identified and kept as a part of CDR if PBX's SMDR port is connected.
- Compatible with almost all PBX models in the world
- SMDR data can be retrieved via RS232 or RJ45 port

### Multi Recording Interface



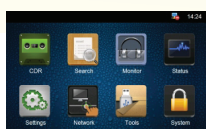
### Live Call Monitoring

Administrator can listen to the live phone calls on the AQ device or on the PC which runs BlackBox client software

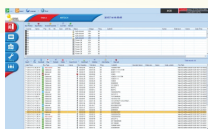
### Statistic Chart Report

TheBlackbox client software generates various kinds of statistic chart report. It helps the supervisor to monitor the efficiency of the telephone system

#### HD Touch Screen



#### PC Client SW



#### Central Management



- Development of staff performance and customer service.
- Develop your business to provide better service.
- Suitable for small and medium companies, banks, hospital and call center.
- Ease of use in both Arabic and English.

### Fully Standalone

World's first HD touch screen embedded voice logger. Record and playback on the device itself, no PC required.

### Networking Feature

Connect to the internet or intranet via RJ45 jack. Users can access to the loggers by PC locally or remotely.

### Call Detail Recording

AQ doesn't just record the conversation. It also records the detail of each call, include call direction, time/date, duration, callerID, trunk number and extension number. This is very helpful for users when they want to search a dedicated log

### Various Models Available

AQ series provides various of options. Users can choose 4 or 8 port with or without LCD, SD card or hard disk driver Version. There's always a best balance between cost and performance.

### Centralized Management

The Vault software is capable of manage all Artech AK, AQ and AJ series voice loggers centrally. The administrator can easily access to any device with this software. All the recording data can also be backup on one single server with this software.

### e-mail Notification

Users can define the events which to be notified by email automatically, e.g. daily statistic report to the manager.

### Announcement

When the agent answers the call, AQ will playback a pre-recorded speech to announce this call is been recorded.

### Answering Machine Feature

Like a telephone answering device, the AQ can answer the call, play greeting message and take the caller's message. This feature is activated by programmed schedule e.g. off duty hours

### System Failure Alarm

AQ's in-built alarm monitors the system non-stop. When any technical issue raised causes the system unable to record the calls, the alarm will generate audio alert till the system recovers

### Multi Recording Interface

AQ's recording interface includes PSTN trunk, analog extension of PBX, radio system, microphone and digital phone handset. All interface can be mixed on one single device

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