

ARTECH

Masterpiece of Embedded Voice Logger

AK Series



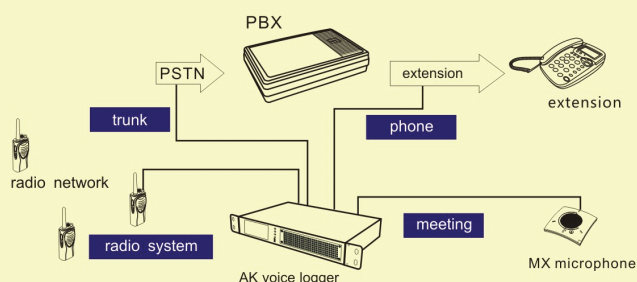
- Fully Standalone
- 8/16/24/32 Ports
- 5" HD Touch Screen
- Announcement & Answer

AK8 | AK16 | AK24 | AK32

PBX SMDR Integration

- Extension number is identified and kept as a part of CDR if PBX's SMDR port is connected.
- Compatible with almost all PBX models in the world
- SMDR data can be retrieved via RS232 or RJ45 port

Multi Recording Interface



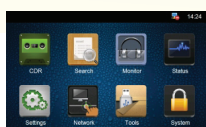
Live Call Monitoring

Administrator can listen to the live phone calls on the AK device or on the PC which runs BlackBox client software

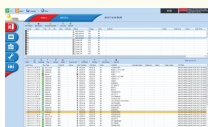
Statistic Chart Report

The Blackbox client software generates various kinds of statistic chart report. It helps the supervisor to monitor the efficiency of the telephone system

HD Touch Screen



PC Client SW



Central Management



AK Series Voice Logger



- Development of staff performance and customer service.
- Develop your business to provide better service.
- Suitable for small and medium companies, banks, hospital and call center.
- Ease of use in both Arabic and English.

Fully Standalone

World's first HD touch screen embedded voice logger. Record and playback on the device itself, no PC required.

Expandable Capacity

Each AK got 4 slots for line interface card. Which allow users to make it 8, 16, 24 or 32 port logger

Networking Feature

Connect to the internet or intranet via RJ45 jack. Users can access to the loggers by PC locally or remotely.

Call Detail Recording

AK doesn't just record the conversation. It also records the detail of each call, include call direction, time/date, duration, callerID, trunk number and extension number. This is very helpful for users when they want to search a dedicated log

High Capacity Hard Disk Driver

Each AK logger comes with a removable 1TB HDD. The HDD is capable of storing 70,000 hours of conversation (for 16 channel model, 5 hours perday, 5 days per week, it can record for more than 3 years of calls)

Centralized Management

The Vault software is capable of manage all Artech AK, AQ and AJ series voice loggers centrally. The administrator can easily access to any device with this software. All the recording data can also be backup on one single server with this software.

Announcement

When the agent answers the call, AK will playback a pre-recorded speech to announce this call is been recorded.

Answering Machine Feature

Like a telephone answering device, the AK can answer the call, play greeting message and take the caller's message. This feature is activated by programmed schedule e.g. off duty hours

System Failure Alarm

AK's in-built alarm monitors the system non-stop. When any technical issue raised causes the system unable to record the calls, the alarm will generate audio alert till the system recovers

Multi Recording Interface

AK's recording interface includes PSTN trunk, analog extension of PBX, radio system, microphone and digital phone handset. All interface can be mixed on one single device

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